

# FAQ's About Online Registration

- **Question: My athlete cannot make it to all the days of a clinic, can Integrity Athletics pro-rate the cost of the clinic?**

A: Feel free to email, [elitevbtc@integritygym.com](mailto:elitevbtc@integritygym.com) or a call us, 614-504-5363 if you would like to have your class pro-rated due to an expected future absence. If you are joining the class after the original start date, the class should pro-rate automatically when you register online.

- **Question: Why is the “Register Online” button taking me to Integrity Athletics Parent Portal?**

A: Integrity Athletics is the home for Elite Volleyball Training Center. We are the same company. We take advantage of using the same online registration site.

- **Question: Can I receive a refund if my athlete cannot participate in a class?**

A: If you give us 24-hour notice that your athlete is going to be absent, we are happy to help you find a make-up class. All make-up classes must fall within the same session/month as the class the athlete will be absent from. If a make-up cannot be found, a house credit may be issued as the discretion of management. This credit can be used toward any future service at Integrity Athletics. All fees are non-refundable. Failure to communicate an absence with 24- hour notice will result in Integrity Athletics having to refuse a make-up class option.